Department of Social Work

Mahatma Gandhi Central University Bihar (Established by an Act of Parliament) Motihari – 845 401, Purvi Champaran, Bihar (India)

Course Code: SWRK4018
Course Title: Social Policy, Planning and Development

Credits Equivalent: 4 Credits (One credit is equivalent to 10 hours of lectures / organised classroom activity / contact hours; 5 hours of laboratory work / practical / field work / Tutorial / teacher-led activity and 15 hours of other workload such as independent individual/ group work; obligatory/ optional work placement; literature survey/ library work; data collection/ field work; writing of papers/ projects/dissertation/thesis; seminars, etc.)

Course Objectives:

- Develop an understanding of the nature of social policy in the cultural, social, political and economic context
- Gain overview of planning process in India
- Develop an understanding of the major policies of the country
- Understand the concept and process of social development

Attendance Requirements:

As per relevant University Ordinance(s)/Rule(s) applicable from time to time.

Evaluation Criteria:

As per relevant University Ordinance(s)/Rule(s) applicable from time to time.

Course Contents:

UNIT - I: Introduction to Social Policy

- State Involvement in Welfare
- Social Policy: Definition, Objectives and Scope
- Models of Social Policy
- Actors in Formulation of Social Policy

UNIT - II: Social Policy and Planning

- Planning as an Instrument of Social Policy
- Planning Process and Institutional Mechanisms
- Types of Planning
- Overview of Five Year Plans

UNIT - III: Major Social Policies in India

- National Policy on Education
- National Policy on Health
- National Policy for Women, Children, Youth and Older Persons
- National Policy for Persons with Disabilities

UNIT - IV: Introduction to Social Development

- Social Development: Definition and Historical Context
- Poverty, Economic Growth and Economic Development
- Indicators of Social Development
- Sustainable Development
- Human Development Index

Department of Social Work

Mahatma Gandhi Central University Bihar (Established by an Act of Parliament) Motihari – 845 401, Purvi Champaran, Bihar (India)

UNIT - V: Theoretical Framework for Social Development

- Modernization Theory
- Dependency Theory
- Theories of Liberalisation, Privatisation and Globalisation

Prescribed Text Books:

- 1. Alcock, P. May, M. & Wright, S. (2012). The Student's Companion to Social Policy. UK: John Wiley & Sons Ltd.
- 2. Black, J.K. (1991). Development in Theory and Practice: Bridging the Gap. Boulder: Westview Press.
- 3. Harrison, D. (1988). The Sociology of Modernization and Development. London: Routledge.
- 4. Todero, M.P. & Smith, S.C. (2015). Economic Development. Delhi: Pearson. Midgley, J. (1999). Social Development. New Delhi: Sage.

Department of Social Work

Mahatma Gandhi Central University Bihar (Established by an Act of Parliament) Motihari – 845 401, Purvi Champaran, Bihar (India)

Course Code: SWRK4019
Course Title: Organisation Behaviour and Human Resource Management

Credits Equivalent: 2 Credits (One credit is equivalent to 10 hours of lectures / organised classroom activity / contact hours; 5 hours of laboratory work / practical / field work / Tutorial / teacher-led activity and 15 hours of other workload such as independent individual/ group work; obligatory/ optional work placement; literature survey/ library work; data collection/ field work; writing of papers/ projects/dissertation/thesis; seminars, etc.)

Course Objectives:

- Understand the functioning of industrial organisations and Organisational Behaviour
- Provide requisite legal base to deal with issues related to human resources
- Learn the processes and concerns for employee development

Attendance Requirements:

As per relevant University Ordinance(s)/Rule(s) applicable from time to time.

Evaluation Criteria:

As per relevant University Ordinance(s)/Rule(s) applicable from time to time.

Course Contents:

Unit I: Organisational Behaviour

- Organizational Behaviour: Concept and Theories
- Group Dynamics
- Leadership: Traits, Typology and Theories
- Motivation: Need, Significance, Theories, Methods and Practices
- Organisational Communication: Concept, Significance, Modes, Channels, Impact
- Employee counselling, Employee Morale, Work Life Balance, Managing Occupational Stress and Burnout

UNIT II: Human Resource Management (HRM)

- Human Resource Management: Nature and Scope
- Objectives and Process of HRM
- Strategic Human Resource Management (SHRM), IHSM
- Functions of Human Resource Management: Planning, Recruitment & Selection, Job Description, Job Analysis and Job Evaluation.
- Methods of Evaluation: MBO, TQM, TPM, Kaizen, 5S, 7S, 6 Sigma and ISO.
- Psychological Testing, Interview, Placement & Induction

UNIT III: Human Resource Development

- Human Resource Development : Concept, Nature, Principle and Scope
- Approaches & Dimensions
- Promotion, Transfer, Separation, Absenteeism
- Training and Development
- Performance Appraisal System

Department of Social Work

Mahatma Gandhi Central University Bihar (Established by an Act of Parliament) Motihari – 845 401, Purvi Champaran, Bihar (India)

UNIT IV: Wages, Salary and Grievances Administration

- Wages & Salary Administration
- Rewards, Incentives and Employee Compensation
- Employee Benefit and Services: Fringe Benefits
- Grievances: Concept, Source, Machinery, and Elements
- Discipline and Disciplinary Action

UNIT V: Recent and Future of Human Resource Management

- Learning and Development
- Employee Branding
- Human Audit and Research
- Globalisation and Future of Human Resource
- Managing Change and Challenges
- Workplace Violence, Gender Sensitivity, Disability Management, Diversity Management, Spirituality in the Workplace
- Application of Social Work skills in HRM

Prescribed Text Books:

- 1. Gary, D. (1997). Human Resource Management. New Delhi: Prentice Hall of India Pvt. Ltd
- 2. Luthans, F. (2005). Organisational Behaviour. New Delhi: Tata-McGraw Hill.
- 3. Aswathappa, K. (2008). Organisational Behaviour: Text, Cases and Games. New Delhi: Himalaya Publication House.
- 4. Subba Rao, P. (1996). Essentials of Human Resource Management and Industrial Relations. New Delhi: Himalaya Publishing House.
- 5. Mamaoria, C. B., & Gankar, S.V. (2005). Human Resource Management. New Delhi: Himalayan Publishing House.
- 6. Flippo, E. B. (2001). Personnel Management. New Delhi: Tata-McGraw Hill.
- 7. Chatterjee, B. (1996). Human Resource Management: A Contemporary Text. New Delhi: Sterling Publishers Pvt. Ltd.
- 8. Famularo, J. (1987). Handbook of Human Resource Administration. New Delhi: McGraw Hill Publications.
- 9. Subba Rao, P. (1996). Essentials of Human Resource Management and Industrial Relations. New Delhi: Himalaya Publishing House.
- 10. Nalini, R. (2011). Social work and the Workplace. New Delhi: Concept Publications.

Department of Social Work Mahatma Gandhi Central University Bit



Mahatma Gandhi Central University Bihar (Established by an Act of Parliament) Motihari – 845 401, Purvi Champaran, Bihar (India)

Course Code: SWRK4029
Course Title: Working with Urban and Rural Communities

Credits Equivalent: 2 Credits (One credit is equivalent to 10 hours of lectures / organised classroom activity / contact hours; 5 hours of laboratory work / practical / field work / Tutorial / teacher-led activity and 15 hours of other workload such as independent individual/ group work; obligatory/ optional work placement; literature survey/ library work; data collection/ field work; writing of papers/ projects/dissertation/thesis; seminars, etc.)

Course Objectives:

- To develop understanding of urban communities and their problems
- To develop understanding of rural communities and their problems
- Develop commitment to the rights of vulnerable groups in urban and rural communities

Attendance Requirements:

As per relevant University Ordinance(s)/Rule(s) applicable from time to time.

Evaluation Criteria:

As per relevant University Ordinance(s)/Rule(s) applicable from time to time.

Course Contents:

UNIT - I: Urban Communities and Urbanisation

- Urban Communities: Types and Features
- Level of Urbanisation and Urban Infrastructure in India
- Causes and Consequences of Urbanisation
- Slum: Concept, Factors Contributing to Slum Development, Consequences and Issues around Evictions and Relocation

UNIT – II: Urban Development in India

- Urban development programmes in India
- 74th Constitutional Amendment and the role of Urban Local Bodies
- Informal Economy, Self-Employment, Unorganised Sector and Entrepreneur Development
- Urban Housing and Right to Shelter

UNIT - III: Introduction to Rural Communities

- Rural Communities: Issues of Identity and Diversity
- Rural Development: Definition and Elements
- Overview of Indian Rural Economy
- Tribal Development

UNIT - IV: Planning for Rural Development

- Panchayati Raj Institutions in India
- Panchayats (Extension to Scheduled Areas) Act, 1996
- Decentralised Planning
- Micro Planning
- Preparation of Gram Panchayat Development Plan

Department of Social Work

Mahatma Gandhi Central University Bihar (Established by an Act of Parliament) Motihari – 845 401, Purvi Champaran, Bihar (India)

UNIT - V: Programmes and Schemes for Rural Development

- Historical Analysis of Rural Community Development Programmes in India
- Overview of Operational Programmes and Schemes for Rural Development of Government of India
- Overview of Operational Programmes and Schemes for Rural Development of Government of Bihar
- Microcredit and Self Help Groups

Prescribed Text Books:

- 1. Nagpal. H. (1994). Modernization and Urbanisation in India. Jaipur: Rawat Publications.
- 2. Thudipara, J.H. (2007). Urban Community Development. Jaipur: Rawat Publications.
- 3. UN-Habitat. (2016). Urbanization and Development: Emerging Futures. Nairobi: UN-Habitat.
- 4. Laxmikanth, M. (2013). Indian Polity. New Delhi: McGraw Hill Education (India) Pvt. Limited.
- 5. Singh, K. (2009). Rural Development: Principles, Policies and Management. Delhi: Sage Publications

Chambers, R. (2013). Rural Development: Putting the Last First. London: Routledge.



Department of Social Work

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Course Code: SWRK4996
Course Title: Fieldwork Practicum and Viva Voce-III

Credits Equivalent: 4 Credits

Course Objective:

- To understand the local community and prepare a community profile
- To develop skills to use effectively the integrated approach to problem solving
- To develop skills to organise people to meet their needs and solve their problems
- To develop ability to undertake tasks related to service delivery and programme management
- To develop advanced case recording and documentation skills
- To undertake social work research in the agency and community
- To design and implement intervention with the client system
- To understand the role of psychosocial and cultural factors in the field situation and sensitivity to issues related to marginalized group, social justice, human rights and environment.
- To develop ability to effect change in individual, community or group situation and trying out innovation in practice
- To develop leadership capacity for planning, organizing and evaluating different programmes of the agency or in a community.

Attendance Requirements:

As per relevant University Ordinance(s)/Rule(s) applicable from time to time.

Evaluation Criteria:

As per relevant University Ordinance(s)/Rule(s) applicable from time to time.

Field Work Task:

- 1. Observation of the functioning of different Groups in the Community
- 2. Participation in Agency based and Community –Based Services
- 3. Preparation in Fund Raising, Resource mobilization and networking
- 4. Team Work with other Human Services professional, Assistance to Para- Professional and Volunteers in the Performance of their tasks
- 5. Partnership in need Assessment / survey and Development of Programme, its Implementation, Monitoring and Evaluation at the Micro level.
- 6. Review of field experience
- 7. Organization of the group to facilitate people's participation in utilization of Community Services
- 8. Referral and Follow-up
- 9. Conduct of surveys, Case Studies, use of Participant observation, PRAs, RRAs etc.



Department of Social Work

Mahatma Gandhi Central University Bihar (Established by an Act of Parliament) Motihari – 845 401, Purvi Champaran, Bihar (India)

Course Code: SWRK4998
Course Title: Block Placement

Credits Equivalent: 4 Credits

Course Objective:

- To provide real life experience in a job situation
- To understand the organisation culture and administration.
- Acquire capacity building and competence for potential employment opportunities.

Attendance Requirements:

As per relevant University Ordinance(s)/Rule(s) applicable from time to time.

Evaluation Criteria:

As per relevant University Ordinance(s)/Rule(s) applicable from time to time.

Guidelines:

- Block Placement will commence immediately after the Semester II.
- The entire Block Placement has to be completed in one organisation.
- The duration of Block Placement will be at least **4 weeks** from the date of commencement.
- The students will be placed in an organisation approved by the Head of the Department.
- The organisation should have at least a trained professional capable of supervising the student.
- During the duration of Block Placement the student will abide by the rules and regulations of the organisation.
- The student will have to submit the detailed final report of the Block Placement to the Department within 2 weeks of the completion of the placement. This report shall *inter-alia* be the basis for the Viva-Voce examination to be conducted by an external examiner.
- At the end of the training, the student will submit a Certificate of Completion to the Department duly signed by the appropriate authority at the said organisation.